Q1- (10 Marks)
Define Information Systems Analysis and Design, and the systems analyst, What are the approach of systems analyst to solving the problem?

Q2-(10 Marks)
What are the management levels (list only), what are the major types of systems? And each type is located in any level?

Q3-(10 Marks)
A/ Building a computerized system of information become basis for many reasons, what are they?

B/What are key elements of organizations?

Q4-(10 Marks)
What are the major activities in each phase of SDLC phases?

Q5-(10 Marks)
A/ Business Case, Baseline Project Plan (BPP) and Statement of Work (SOW) are the deliverables and outcomes from planning phase, Give the definition of each one of them. (6 Marks)

B/ Define the Interviewing, there are two forms of interviewing what are they? (4 Marks)

Q6-(10 Marks)
Define Data Flow Diagram (DFD), what are the advantages of DFD? What are the DFD Symbols?

Q7-(10 Marks)
A/ What are the difference between the Forms and Reports?

B/ Purpose of System Implementation are?

Q8- (10 Marks)
The Process of Maintaining Information Systems is? What are the Types of System Maintenance?