Note: Answer only Six questions.

Q1. Define (only five) of the following: GIS, Feasibility study, MIS, MTBF, Systems analyst, Coding sheet. (10 Marks)

Q2. Explain the four different types of DFD, and list only DFD symbols. (10 Marks)

Q3. What is the meaning of Information System Planning (ISP)? Explain its main components. (10 Marks)

Q4.
   a) The information systems resources and components are? (6 Marks)
   b) The Baseline Project Plan sections are? (4 Marks)

Q5.
   a) During the system implementation, there are major factors influencing likelihood of use (Implementation success factors); List them. (6 Marks)
   b) During the process of finalizing design specifications, what are the main characteristics of quality requirements? (4 Marks)

Q6. Explain the types of system maintenance, and list the factors that influence system maintainability. (10 Marks)

Q7. Define interviewing, and what are the two forms of it? List the main guidelines for effective interviewing? (10 Marks)

Good luck and wishing to success